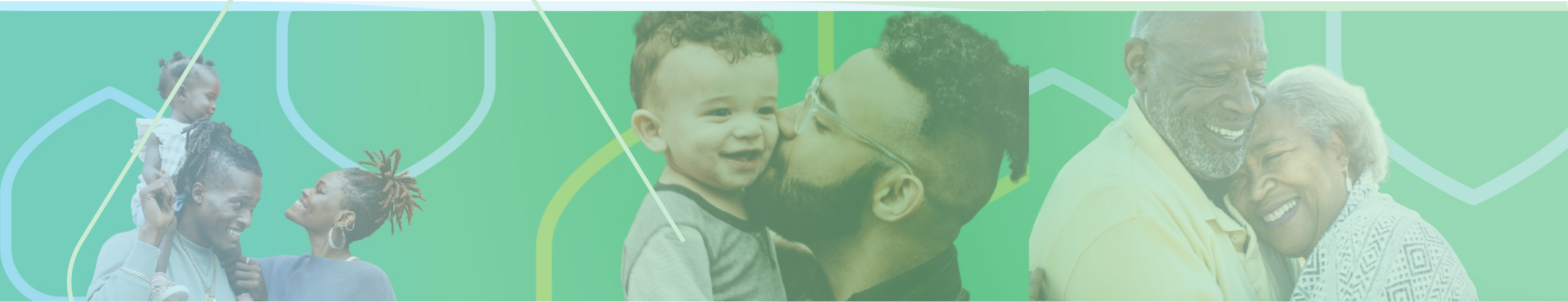


GEORGIA ACCESS



Monthly Check-In for Assisters and POCs
July 10, 2025

HOUSEKEEPING



Submit your questions in the chat



Raise your hand to ask a question



Email us at Navigators@GeorgiaAccess.ga.gov or CDOs@GeorgiaAccess.ga.gov

ACTIVITY

**What's the
best piece of
advice you've
ever received?**



Feel free to come off mute to say it or type it in the chat

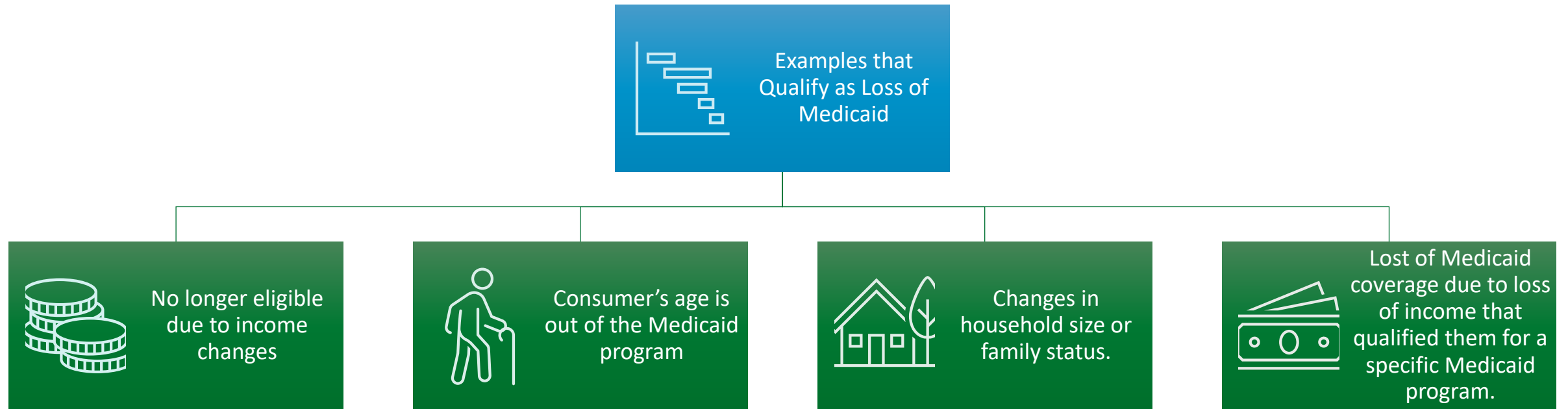
AGENDA

#	Section	Slides
1	Medicaid Denial vs Medicaid Termination	5-9
2	Continuing Education	10-11
3	PY 2026 Applications and Licensure Reminders	12-15
4	Timeline and Resources	16-18
5	Open Discussion and Q&A	19
6	Appendix	20-22

Medicaid Denial vs Medicaid Termination

LOSS OF MEDICAID: A QUALIFYING LIFE EVENT

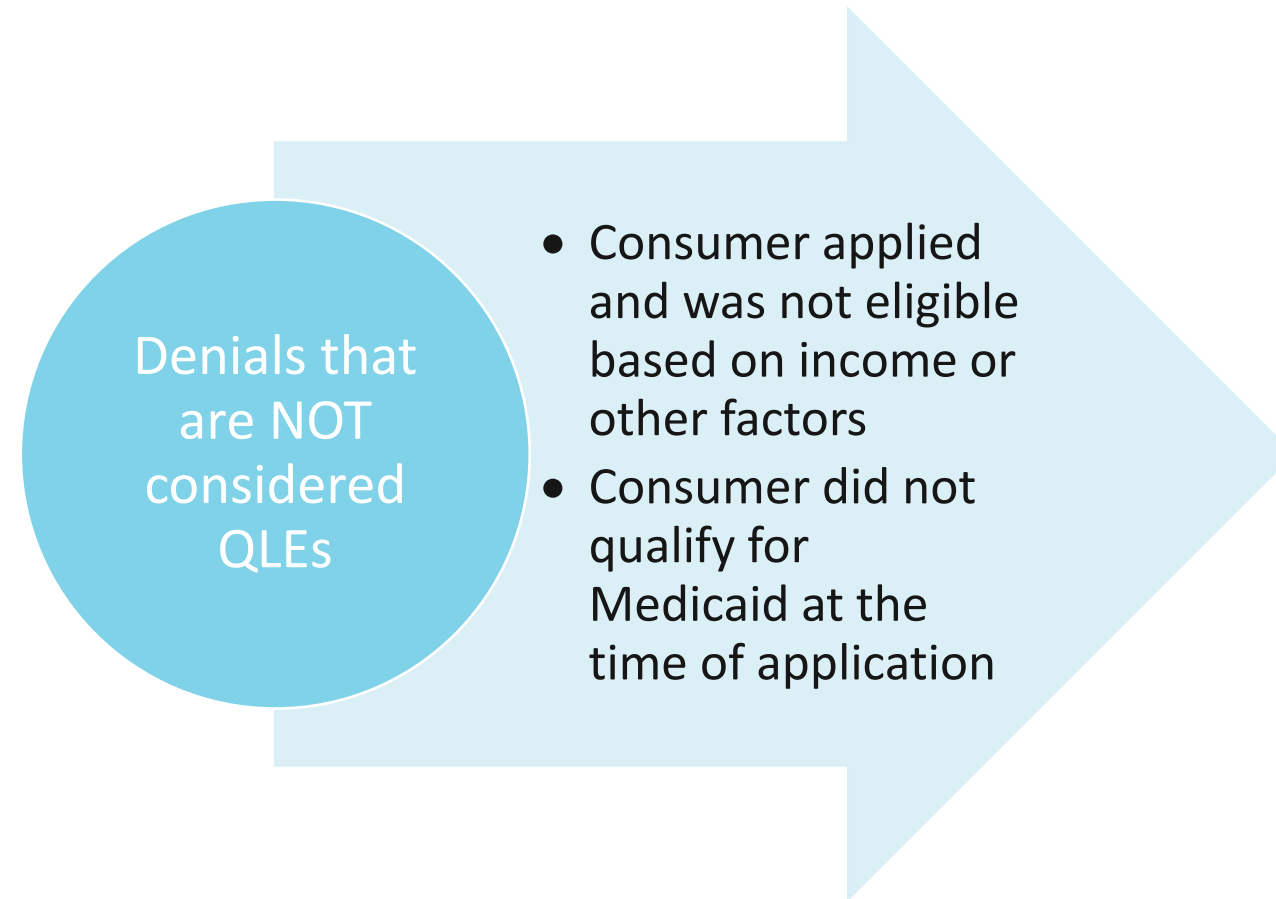
If a consumer was actively enrolled in Medicaid and lost their coverage, this is considered a Qualifying Life Event (QLE). When someone loses Medicaid, they may be eligible to apply for health insurance through a Special Enrollment Period (SEP) outside of Open Enrollment



If a consumer experiences any of these changes, they typically have 60 days to apply and enroll in a new plan through Georgia Access.

DENIAL OF MEDICAID: NOT A QUALIFYING LIFE EVENT

If a consumer applies for Medicaid and their application is denied because they never met the eligibility requirements, this is not considered a QLE and does not trigger a Special Enrollment Period.



PROCEDURAL TERMINATIONS: NOT A QUALIFYING LIFE EVENT

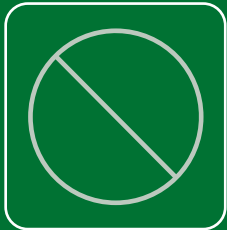
Losing Medicaid because of procedural reasons is also not considered a valid QLE.



Failing to submit the required verification documents



Not providing requested renewal forms on time

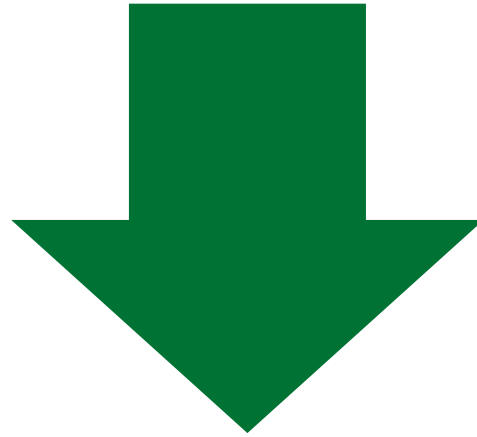


Voluntarily requesting the closure of a Medicaid case

These terminations happen, not because consumer is no longer eligible, but because the process was not completed properly and an eligibility determination could not be made. These situations do not create a Special Enrollment Period.

MEDICAID DENIAL VS MEDICAID TERMINATION

Key Takeaways



Denial of Medicaid or
procedural terminations =
Not a Qualifying Life Event →
No Special Enrollment Period
outside of Open Enrollment



Loss of Medicaid coverage due to a
change in = Qualifying Life Event →
Consumer may qualify for a Special
Enrollment Period outside of Open
Enrollment



Continuing Education

CONTINUING EDUCATION PROVIDERS

We will provide a quick walkthrough on how to search for continuing education providers in OCI's website

<https://oci.georgia.gov/agents-agency-licensing/navigators-and-georgia-access-specialists-cacs>

PY 2026 APPLICATIONS AND LICENSURE REMINDERS

PY 2026 ASSISTER APPLICATIONS

Georgia Access will conduct a webinar for each application to provide guidance

Georgia Access PY 2026 Navigator Grant Application

Instructions: Applicants are required to complete all sections of the application. Incomplete applications will not be considered or reviewed. The application will automatically save responses. All required items below are marked with an asterisk (*).

Please refer to the Navigator Grant Application Guidelines [LINK DOC] for a comprehensive overview on how to complete each section.

[Switch account](#)

The name, email, and photo associated with your Google account will be used to identify you. You can upload files and submit this form

* Indicates required question

Email *

Your email

Georgia Access PY 2026 CDO Application

Instructions: Applicants are required to complete all sections of the application. Incomplete applications will not be considered or reviewed. The application will automatically save responses. All required items below are marked with an

Application Guidelines [LINK DOC] for a comprehensive overview of each section.

[Switch account](#)



* Indicates required question

Email *

Your email

Don't miss the webinars next week!

[Georgia Access PY 2026 Navigator Grant application webinar](#)

[Georgia Access PY 2026 CDO application webinar](#)

PY 2026 ASSISTER APPLICATIONS

The Georgia Access website will contain a link to the Application and a link to the Application Guidelines

Georgia Access PY 2026 Navigator Grant Application

Applications for PY 2026 will be available from July 14, 2025, until August 15, 2025, and are due by 11:59 p.m. EST. Below are the 2026 Navigator Grantee application materials:

- [Georgia Access Navigator Grant Application Guidelines](#)
- [Navigator Grant Application Forms A & B – Applicant Information & Signature & Business Assessment & Mandatory Disclosure](#)
- [Form C – Detailed Budget](#)

LICENSURE REMINDERS

Navigator and GAAS licenses activated on or before January 31, 2025, expire on August 31, 2025. Licenses activated on or after February 1, 2025, will expire on August 31, 2026.

License expires in 2025

- Complete PY 2026 Georgia Access Certification Training
- Complete 10 hours of continuing education
- Pay \$55 fee
- Upload new Affiliation Form and training certificate to Sircon

License expires in 2026

- Complete PY 2026 Georgia Access Certification Training
- Upload new Affiliation Form and training certificate to Sircon

TIMELINE AND RESOURCES

KEY PROGRAM ACTIVITIES, MILESTONES, AND DEADLINES

The following outlines the key activities and dates for Navigator and CDOs participating in Georgia Access

	July 2025	August 2025	September	October
Meetings	<p>Thursday, 7/10: Monthly Check-In for Assisters and POCs <i>(optional)</i></p> <p>Wednesday 7/16: Navigator Grant Application webinar (11am) & CDO Application webinar (1pm)</p>	<p>Thursday, 8/14: Monthly Check-In for Assisters and POCs <i>(optional)</i></p>	<p>Thursday, 9/11: First PY26 Office Hours for Navigator Grantees and Individual Navigators</p> <p>Thursday, 9/18: First PY26 Office Hours for CDOs and CACs</p>	<p>Thursday, 10/9: PY26 Office Hours for Navigator Grantees and Individual Navigators</p> <p>Thursday, 10/16: PY26 Office Hours for CDOs and CACs</p>
Deadlines	<p>Tuesday, 7/15: June Navigator Grantee Monthly Report due, Navigator Grantee and CDO Quarterly Reports due</p>	<p>Friday, 8/15: July Navigator Grantee Monthly Report due</p>	<p>Monday, 9/15: August Navigator Grantee Monthly Report due</p>	<p>Wednesday, 10/15: Final reports - Navigator Grantee Monthly, Quarterly, and Annual reports due - CDO Quarterly Reports due</p>
Milestones	<p>Monday 7/14: Georgia Access Navigator Grant and CDO Applications to be posted to the website</p>	<p>Friday, 8/15: Navigator Grant Application due by 11:59pm</p> <p>Sunday, 8/31: Navigator and Georgia Access Specialist licenses expire</p>	<p>Friday, 9/12: CDO Application due by 11:59pm</p> <p>Monday, 9/15: Last day to submit licensure renewal</p>	<p>Friday, 10/31: Last day to notify Georgia Access about Certification and Licensure completion before losing access to the Assister portal</p>

RESOURCES



Georgia Access Website | georgiaaccess.gov/for-partners/navigators/
Information on the Georgia Access Navigator Program



OCI Website | oci.georgia.gov/agents-agency-licensing/navigators-and-georgia-access-specialists-cacs
Information on State of Georgia licensure requirements and the application process



Sircon | sircon.com/landingPages/states/georgia/content.jsp
Apply for a license, check the status of a license or application, and update contact information



Georgia Access Certification | certification.GeorgiaAccess.gov
Access the Georgia Access certification training and final assessment



Navigator Inbox | Navigators@GeorgiaAccess.ga.gov
CDO Inbox | CDOs@GeorgiaAccess.ga.gov



Georgia Access Contact Center | **Partner Number:** 1-888-312-4237 (TTY 711) | **Consumer Number:** 1-888-687-1503 (TTY 711)



Georgia Access Outreach Toolkit Collateral | georgiaaccess.gov/application-assisters_oe25-georgia-access-outreach-toolkit/



Assister Resource Page | georgiaaccess.gov/for-partners/assister-resources/

OPEN DISCUSSION AND Q&A

APPENDIX

LICENSURE FAQs

To facilitate the licensure steps comprehension, refer to the following questions

When should I start the licensure process?

As soon as your affiliated organization's application is accepted

Which requirement do you recommend I complete first?

Georgia Access Certification training and 10 hrs of continuing education

What do I do if I am a CAC and my organization becomes a PY 2026 Navigator Grantee or vice versa?

Apply for the other type of license within the renewal period after your application has been accepted.

What would happen if I missed the licensure renewal expiration deadline?

You will need to apply for a new license and complete all requirements again

REPORTING REMINDERS

Navigators Grantee and CDO PY 2025 reporting period started 11/15/2024 and will end in 10/15/2025

Implement
a process to

- Gather Required Data
- Enter Data carefully and complete all fields
- Review thoroughly
- Submit timely

Common errors
are found when

- Missing or Incomplete Data
- Consumer Assistance Incorrect Counts
- Inaccurate Calculations
- Last-Minute Submissions

PY 2026 Reporting
changes

- Navigator Grantee Agreement will require monthly and annual reports, quarterly data will be included in the monthly report form
- CDO Agreement requires a quarterly report