

NAVIGATOR & CAC NEWSLETTER

A monthly newsletter from Georgia Access

IN THIS EDITION

7.31.2025



PY 2026 Applications



Certification and Licensure



Important Dates

Navigator Grantee and CDO Applications

Great news! The Navigator Grantee application is now live. The deadline for submission is August 15, 2025, at 11:59 pm. While preparing to complete your application, you should have the Project and Budget Narratives saved in PDF or Word (5 pages max.), and the Budget Form saved in PDF or Excel. Upload a support letter from each one of your subrecipients, as applicable. Make sure you upload the correct documents, application can be edited but documents can't be removed after submission. Georgia Access encourages each organization to apply soon, applications will be reviewed on a first come first serve basis.

The CDO Application is also live! Organizations will have until September 12, 2025, at 11:59 pm to submit applications. You can find both applications and webinar presentations on our website at georgiaaccess.gov.

Navigator and CAC Certification and Licensure Requirements

To participate in Georgia Access for Open Enrollment (OE) 2026, individual Navigators and CACs are required to complete the Georgia Access certification training and obtain a Navigator License or Georgia Access Specialist License, respectively. The Georgia Access PY 2026 certification training went live today! you can find it at certification.georgiaaccess.gov. If you are currently a Navigator or CAC, make sure to use the same log in information from last year and the system will assign you the returning user course and assessment. If you create a new account, you will need to take the training as a new user which can take longer to complete. Licensure can be renewed at any time. However, we recommend waiting for your organization's application to be approved before starting the renewal process.

Important Dates

Deadlines	Milestones	Meetings
Friday, 8/15/25: July Navigator Grantee Monthly Report due Saturday 11/1/25: Open Enrollment 2026 starts Thursday 1/15/26: Open Enrollment 2026 ends	Friday, 8/15/25: Navigator Grant Application due by 11:59 pm Sunday, 8/31/25: Navigator and Georgia Access Specialist license expire Friday, 9/12/25: CDO Application due by 11:59 pm	Thursday, 8/14/25: Last Monthly Check-In for Assistors and POCs (optional)

Medicaid Denial vs Medicaid Termination

Medicaid Denial is different than Medicaid Termination. Medicaid Termination is considered a QLE that opens an SEP for the consumer while denial does not. Denial of Medicaid for procedural terminations like missing paperwork, requested closure, etc. are not considered QLEs. Loss of Medicaid coverage due to a change in income, age or household may be a QLE. Consumer may qualify for a Special Enrollment Period. For more information visit the Georgia Access website.

Resources

- Visit the [Georgia Access website](https://georgiaaccess.gov) for information regarding the Georgia Access Navigator and CAC programs.
- Visit the [Assistors Resource page](#) to find meeting materials, past newsletters, and other program resources.
- Visit certification.georgiaaccess.gov to access the Georgia Access certification training and final assessment.
- Visit the [OCI website](#) for information on Georgia Licensure requirements and the application process.
- Visit [Sircon](#) to apply for a license, to check the status of a license application and find approved course providers.
- Email questions to Navigators@GeorgiaAccess.ga.gov or CDOs@GeorgiaAccess.ga.gov.
- Contact the Georgia Access Contact Center at 1-888-312-4237 (TTY 711).
- Direct consumers to call 1-888-687-1503 (TTY 711) with questions.

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You are receiving this email because you were identified as a Navigator or CAC by your affiliated organization.

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Visit Our Website <https://GeorgiaAccess.gov>

