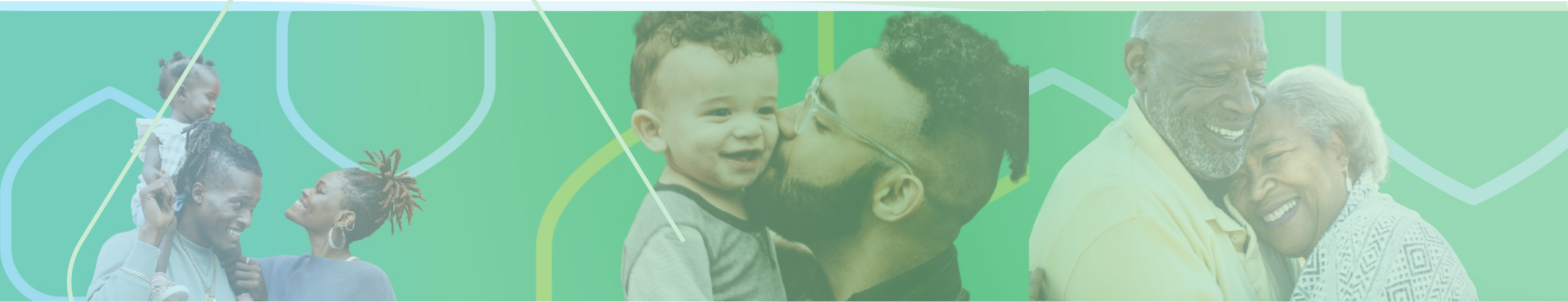


GEORGIA ACCESS



Monthly Check-In for Assisters and POCs
March 13, 2025

HOUSEKEEPING



Submit your questions in the chat



Raise your hand to ask a question



Email us at Navigators@GeorgiaAccess.ga.gov or CDOs@GeorgiaAccess.ga.gov

ACTIVITY

Please share a memorable or notable interaction you've had with a consumer!

Come off mute to share aloud or type in the chat.

AGENDA

#	Section	Slides
1	Program Reminders	5-6
2	Assister Outreach Events	7-9
3	Timeline and Resources	10-12
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PROGRAM REMINDERS

NAVIGATOR AND CAC PROGRAM REMINDERS

Open Enrollment has concluded, and Navigators and CACs should continue supporting consumers to enroll in coverage during the Special Enrollment Period (SEP). Additional program reminders are listed below.



Consumers can **only enroll in coverage if they experience a Qualifying Life Event (QLE)**, which makes them eligible for the SEP. Please contact the Georgia Access contact center for assistance with the SEP or a QLE.



The **assister contract period continues through September 2025** and assisters are still required to conduct outreach and education events for the remainder of the contract period.



Navigator Grantee and CDO POCs are required to **continue collecting data on outreach activities** and to continue **submitting required reports through September 2025**.

ASSISTER OUTREACH EVENTS

OUTREACH AND EDUCATIONAL EVENTS

Georgia Access encourages Navigator Grantees and CDOs to share their upcoming outreach and educational events with our team by email

SHARE UPCOMING EVENTS

- We encourage organizations to share your upcoming outreach events with the Georgia Access team!
- Email Navigators@GeorgiaAccess.ga.gov or CDOs@GeorgiaAccess.ga.gov with upcoming events your organization plans to participate in.
- **Please share with advance notice so our team can participate in your event!**




OUTREACH EVENT GOALS


Provide In-Person
Assistance

Promote Education
about the SEP ad QLEs

Build Trust within the
community

Identify Strategic Future
Opportunities


ATHENS
NEIGHBORHOOD
HEALTH CENTER
ANHC

 **GEORGIA**
ACCESS

Georgia Access, Georgia's new health insurance Exchange.
Open Enrollment ended on January 15th.

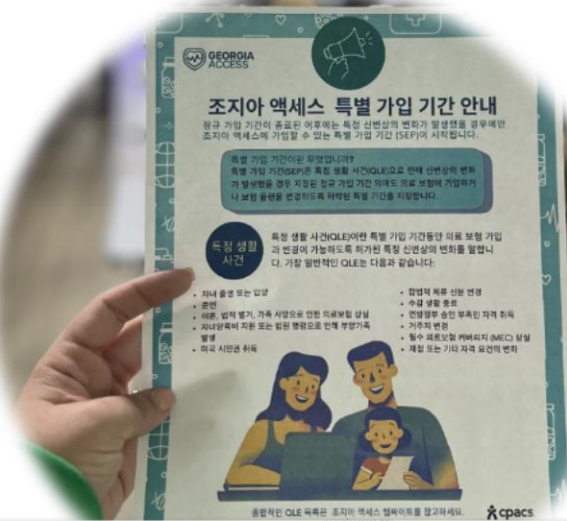
However, if you qualify for a
Special Enrollment Period,
you have various ways to shop for and enroll
in quality health coverage.

ATHENS NEIGHBORHOOD HEALTH CENTER
HAS
CERTIFIED APPLICATION COUNSELORS TO ASSIST YOU!
JENNIFER RICHARDSON • ALISHA ARCHIBALD
CONTACT US: 706.546.5526

Have you had one of these Life Qualifying Events?

- ^Household change
- ^Residence Change
- ^Residence change
- ^Eligibility status change
- ^Loss of Health coverage

You can also contact the Georgia Access contact center at **888-687-1503**



TIMELINE AND RESOURCES

KEY PROGRAM ACTIVITIES, MILESTONES, AND DEADLINES

The following outlines the key activities and dates for Navigator and CDOs participating in Georgia Access

	March 2025	April 2025	May 2025	June 2025	July 2025	August 2025
Meetings	Thursday, 3/13: Monthly Check-In for Assisters and POCs (<i>optional</i>)	Thursday, 4/10: Monthly Check-In for Assisters and POCs (<i>optional</i>)	Thursday, 5/8: Monthly Check-In for Assisters and POCs (<i>optional</i>)	Thursday, 6/12: Monthly Check-In for Assisters and POCs (<i>optional</i>)	Thursday, 7/10: Monthly Check-In for Assisters and POCs (<i>optional</i>)	Thursday, 8/14: Monthly Check-In for Assisters and POCs (<i>optional</i>)
Deadlines	Friday, 3/14*: Navigator Grantee Monthly Report due	Tuesday, 4/15: Navigator Grantee Monthly Report due, Navigator Grantee and CDO Quarterly Report due	Thursday, 5/15: Navigator Monthly Report due	Friday, 6/13*: Navigator Grantee Monthly Report due	Tuesday, 7/15: Navigator Grantee Monthly Report due, Navigator Grantee and CDO Quarterly Report due	Friday, 8/15: Navigator Grantee Monthly Report due
Milestones			Georgia Access Navigator Grantee Application to be posted to the website	Georgia Access CDO Application to be posted to the website		Sunday, 8/31: Navigator and Georgia Access Specialist licenses expire

RESOURCES



Georgia Access Website | georgiaaccess.gov/for-partners/navigators/
Information on the Georgia Access Navigator Program



OCI Website | oci.georgia.gov/agents-agency-licensing/navigators-and-georgia-access-specialists-cacs
Information on State of Georgia licensure requirements and the application process



Sircon | sircon.com/landingPages/states/georgia/content.jsp
Apply for a license, check the status of a license or application, and update contact information



Georgia Access Certification | certification.GeorgiaAccess.gov
Access the Georgia Access certification training and final assessment



Navigator Inbox | Navigators@GeorgiaAccess.ga.gov
CDO Inbox | CDOs@GeorgiaAccess.ga.gov



Georgia Access Contact Center | **Partner Number:** 1-888-312-4237 (TTY 711) | **Consumer Number:** 1-888-687-1503 (TTY 711)



Georgia Access Outreach Toolkit Collateral | georgiaaccess.gov/application-assisters_oe25-georgia-access-outreach-toolkit/



New: Assister Resource Page | georgiaaccess.gov/for-partners/assister-resources/

OPEN DISCUSSION AND Q&A
