

# GEORGIA ACCESS



**February Office Hour for Navigator Grantees**  
**February 20, 2025**

# OFFICE HOUR HOUSEKEEPING



Submit your questions in the chat



Raise your hand to ask a question



Email us at *[Navigators@GeorgiaAccess.ga.gov](mailto:Navigators@GeorgiaAccess.ga.gov)*

# ICE BREAKER ACTIVITY

Use the annotate  
feature and place a  
stamp on the map to  
indicate your **current  
location in Georgia!**



# AGENDA


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1	Navigator Grantee Monthly Reports	5-6
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# **NAVIGATOR GRANTEE MONTHLY REPORTS**


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# MONTHLY REPORT REMINDERS

The February monthly report was due on Friday, 2/14/25. Navigator Grantees are responsible for completing reports thoroughly and accurately.

 **Complete all fields.** All fields are required unless otherwise specified. Our team may contact you for additional clarification if necessary.

 **Ensure your budget is accurate.** The figures submitted in the budget section should align with your organization's most recently submitted and approved budget. Confirm that the monthly expenses, cumulative expenses, and the balance are all accurate.

 **Reach out with questions.** If you have questions about completing reports, please reach out to our team for assistance.

# FREQUENTLY ASKED QUESTIONS

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# FREQUENTLY ASKED QUESTIONS

- 1** Who is eligible for the Special Enrollment Period?
- 2** Will the State share additional resources to support assisters completing the licensure requirements?
- 3** Will the State provide system training resources for assisters for PY 2026?
- 4** What will the Georgia Access Assister Team do to connect assister organizations with one another next year?



# FREQUENTLY ASKED QUESTIONS

**Q:** Who is eligible for the Special Enrollment Period?

**A:** Individuals who have experienced certain Qualifying Life Events (QLEs) are eligible to change or enroll in coverage during the Special Enrollment Period (SEP). Examples of QLEs include birth or adoption of a child, marriage, or divorce, becoming a US citizen, changes in lawful presence and many other reasons. For a comprehensive list of qualifying life events, please visit the Georgia Access website (<https://georgiaaccess.gov/learn-more/special-enrollment-periods/>) .

# FREQUENTLY ASKED QUESTIONS

**Q:**

**Will the State share additional resources to support assisters completing the licensure requirements?**

**A:**

Our team has received feedback from assisters requesting additional support to complete the licensure requirements. We are collaborating with the OCI Licensing Team to develop additional training resources, which we'll share with assisters in the coming months as assisters prepare to renew their licenses in August 2025.

# FREQUENTLY ASKED QUESTIONS

**Q:**

**Will the State provide system training resources for assisters for Program Year (PY) 2026?**

**A:**

Yes! We understand how important it is to have both program and system training to be effective in your role supporting consumers. We are planning to update the existing certification training for PY 2026 and will also be offering additional tutorials of the Georgia Access entity portal in fall 2025.

# FREQUENTLY ASKED QUESTIONS

**Q:**

**What will the Georgia Access Assister Team do to connect assister organizations with one another next year?**

**A:**

We plan to facilitate more connections between assister organizations to boost awareness of upcoming events, facilitate resource sharing, and exchange best practices and consumer success stories. We plan to connect assister organizations and collect upcoming event information for events across Georgia. The monthly newsletter and meetings will also continue to serve as valuable resources for sharing and distributing event details and other important information.

# **TIMELINE AND RESOURCES**

# KEY PROGRAM ACTIVITIES, MILESTONES, AND DEADLINES

The following outlines the key activities and dates for Navigator Grantees and individual Navigators participating in Georgia Access.

	February 2025	March 2025	April 2025	May 2025	June 2025	July 2025	August 2025
Meetings	<b>Thursday, 2/20:</b> Office Hour for Navigator Grantees	<b>Thursday, 3/13:</b> Monthly Check-In for Assisters and POCs <i>(optional)</i>	<b>Thursday, 4/10:</b> Monthly Check-In for Assisters and POCs <i>(optional)</i>	<b>Thursday, 5/8:</b> Monthly Check-In for Assisters and POCs <i>(optional)</i>	<b>Thursday, 6/12:</b> Monthly Check-In for Assisters and POCs <i>(optional)</i>	<b>Thursday, 7/10:</b> Monthly Check-In for Assisters and POCs <i>(optional)</i>	<b>Thursday, 8/14:</b> Monthly Check-In for Assisters and POCs <i>(optional)</i>
Deadlines	<b>Friday, 2/14*:</b> Monthly Report Due	<b>Friday, 3/14*:</b> Monthly Report Due	<b>Tuesday, 4/15:</b> Monthly & Quarterly Reports Due	<b>Thursday, 5/15:</b> Monthly Report Due	<b>Friday, 6/13*:</b> Monthly Report Due	<b>Tuesday, 7/15:</b> Monthly & Quarterly Reports Due	<b>Friday, 8/15:</b> Monthly Report Due
Milestones	<b>Saturday, 2/1:</b> Coverage began for consumers who enrolled by 1/15  <b>Thursday, 2/13:</b> Assister Feedback Survey closed			Georgia Access <b>Navigator Grantee Application</b> posted to the website	Georgia Access <b>CDO Application</b> posted to the website		State of Georgia Navigator and Georgia Access Specialist <b>licenses expire</b>

# RESOURCES



**Georgia Access Website** | [georgiaaccess.gov/for-partners/navigators/](https://georgiaaccess.gov/for-partners/navigators/)

Information on the Georgia Access Navigator Program



**OCI Website** | [oci.georgia.gov/agents-agency-licensing/navigators-and-georgia-access-specialists-cacs](https://oci.georgia.gov/agents-agency-licensing/navigators-and-georgia-access-specialists-cacs)

Information on State of Georgia licensure requirements and the application process



**Sircon** | [sircon.com/landingPages/states/georgia/content.jsp](https://sircon.com/landingPages/states/georgia/content.jsp)

Apply for a license, check the status of a license or application, and update contact information



**Georgia Access Certification** | [certification.GeorgiaAccess.gov](https://certification.GeorgiaAccess.gov)

Access the Georgia Access certification training and final assessment



**Navigator Inbox** | [Navigators@GeorgiaAccess.ga.gov](mailto:Navigators@GeorgiaAccess.ga.gov)



**Georgia Access Contact Center** | **Partner Number:** 1-888-312-4237 (TTY 711) | **Consumer Number:** 1-888-687-1503 (TTY 711)



**Georgia Access Outreach Toolkit Collateral** | [georgiaaccess.gov/application-assisters\\_oe25-georgia-access-outreach-toolkit/](https://georgiaaccess.gov/application-assisters_oe25-georgia-access-outreach-toolkit/)



**New: Assister Resource Page** | [georgiaaccess.gov/for-partners/assister-resources/](https://georgiaaccess.gov/for-partners/assister-resources/)

# OPEN DISCUSSION AND Q&A

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