GEORGIA ACCESS



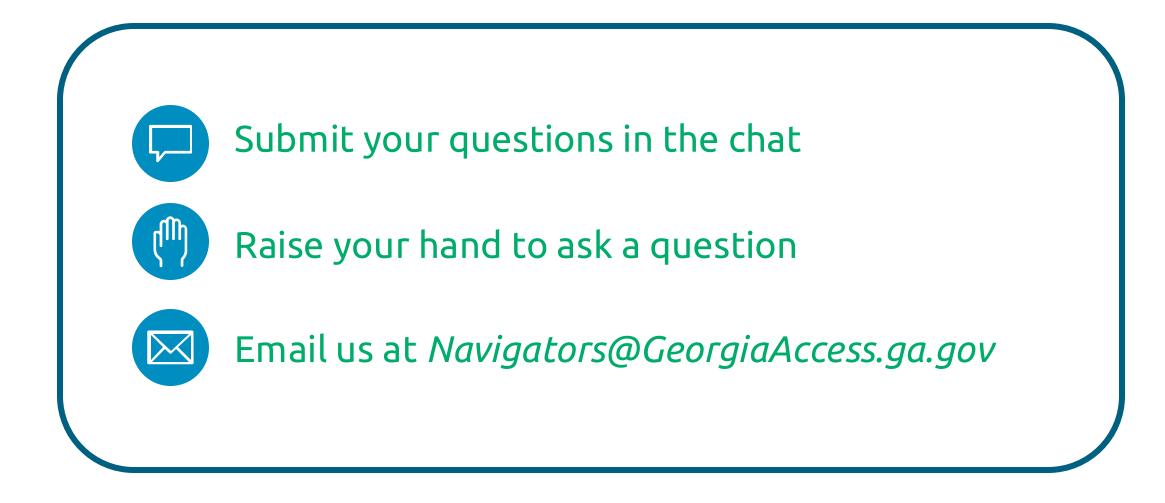
February Office Hour for Navigator Grantees February 20, 2025





FEBRUARY OFFICE HOUR FOR NAVIGATOR GRANTEES

OFFICE HOUR HOUSEKEEPING





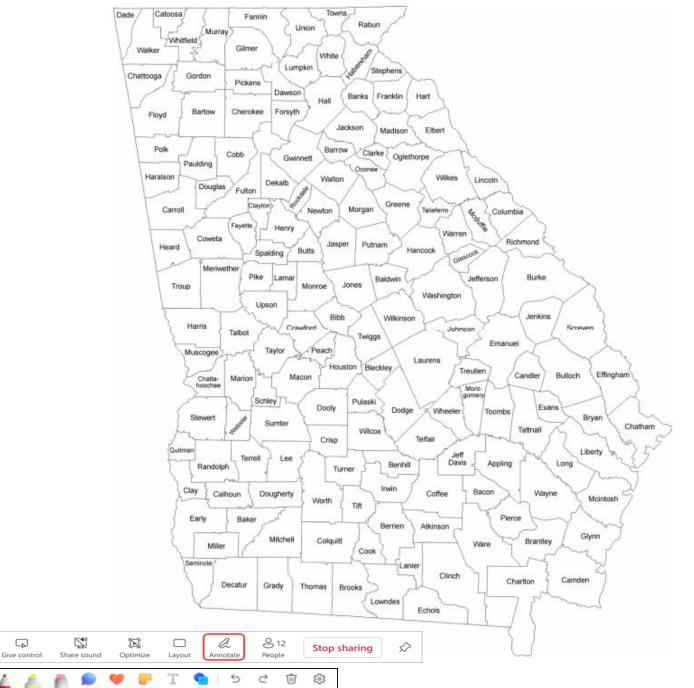
ICE BREAKER ACTIVITY

Use the annotate feature and place a stamp on the map to indicate your current location in Georgia!

22:06

Mic

Camera





AGENDA

#	Section	Slide(s)
1	Navigator Grantee Monthly Reports	5-6
2	Frequently Asked Questions	7-12
3	Open Discussion and Q&A	13
4	Timeline and Resources	14-16



NAVIGATOR GRANTEE MONTHLY REPORTS



MONTHLY REPORT REMINDERS

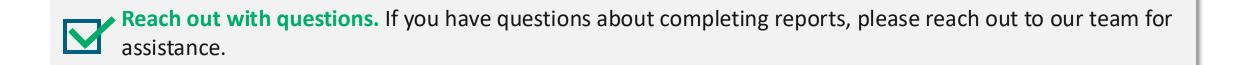
The February monthly report was due on Friday, 2/14/25. Navigator Grantees are responsible for completing reports thoroughly and accurately.



Complete all fields. All fields are required unless otherwise specified. Our team may contact you for additional clarification if necessary.



Ensure your budget is accurate. The figures submitted in the budget section should align with your organization's most recently submitted and approved budget. Confirm that the monthly expenses, cumulative expenses, and the balance are all accurate.







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FREQUENTLY ASKED QUESTIONS

Who is eligible for the Special Enrollment Period?

2 Will the State share additional resources to support assisters completing the licensure requirements?

3 Will the State provide system training resources for assisters for PY 2026?

What will the Georgia Access Assister Team do to connect assister organizations with one another next year?



Q: Who is eligible for the Special Enrollment Period?

A:

Individuals who have experienced certain Qualifying Life Events (QLEs) are eligible to change or enroll in coverage during the Special Enrollment Period (SEP). Examples of QLEs include birth or adoption of a child, marriage, or divorce, becoming a US citizen, changes in lawful presence and many other reasons. For a comprehensive list of qualifying life events, please visit the Georgia Access website (https://georgiaaccess.gov/learnmore/special-enrollment-periods/).



Q:

Will the State share additional resources to support assisters completing the licensure requirements?

A:

Our team has received feedback from assisters requesting additional support to complete the licensure requirements. We are collaborating with the OCI Licensing Team to develop additional training resources, which we'll share with assisters in the coming months as assisters prepare to renew their licenses in August 2025.



Q: Will the State provide system training resources for assisters for Program Year (PY) 2026?

A:

Yes! We understand how important it is to have both program and system training to be effective in your role supporting consumers. We are planning to update the existing certification training for PY 2026 and will also be offering additional tutorials of the Georgia Access entity portal in fall 2025.



Q:

What will the Georgia Access Assister Team do to connect assister organizations with one another next year?

A:

We plan to facilitate more connections between assister organizations to boost awareness of upcoming events, facilitate resource sharing, and exchange best practices and consumer success stories. We plan to connect assister organizations and collect upcoming event information for events across Georgia. The monthly newsletter and meetings will also continue to serve as valuable resources for sharing and distributing event details and other important information.



TIMELINE AND RESOURCES



KEY PROGRAM ACTIVITIES, MILESTONES, AND DEADLINES

The following outlines the key activities and dates for Navigator Grantees and individual Navigators participating in Georgia Access.

	February 2025	March 2025	April 2025	May 2025	June 2025	July 2025	August 2025
Meetings	Thursday, 2/20: Office Hour for Navigator Grantees	Thursday, 3/13: Monthly Check-In for Assisters and POCs (optional)	Thursday, 4/10: Monthly Check-In for Assisters and POCs (optional)	Thursday, 5/8: Monthly Check-In for Assisters and POCs (optional)	Thursday, 6/12: Monthly Check-In for Assisters and POCs (optional)	Thursday, 7/10: Monthly Check-In for Assisters and POCs (optional)	Thursday, 8/14: Monthly Check-In for Assisters and POCs (optional)
Deadlines	Friday, 2/14*: Monthly Report Due	Friday, 3/14*: Monthly Report Due	Tuesday, 4/15: Monthly & Quarterly Reports Due	Thursday, 5/15: Monthly Report Due	Friday, 6/13*: Monthly Report Due	Tuesday, 7/15: Monthly & Quarterly Reports Due	Friday, 8/15: Monthly Report Due
Milestones	Saturday, 2/1: Coverage began for consumers who enrolled by 1/15 Thursday, 2/13: Assister Feedback Survey closed			Georgia Access Navigator Grantee Application posted to the website	Georgia Access CDO Application posted to the website		State of Georgia Navigator and Georgia Access Specialist licenses expire



RESOURCES



Georgia Access Website | georgiaaccess.gov/for-partners/navigators/ Information on the Georgia Access Navigator Program



OCI Website | <u>oci.georgia.gov/agents-agency-licensing/navigators-and-georgia-access-specialists-cacs</u> Information on State of Georgia licensure requirements and the application process



Sircon | sircon.com/landingPages/states/georgia/content.jsp

Apply for a license, check the status of a license or application, and update contact information



Georgia Access Certification | <u>certification.GeorgiaAccess.gov</u> Access the Georgia Access certification training and final assessment



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Navigator Inbox | <u>Navigators@GeorgiaAccess.ga.gov</u>

Georgia Access Contact Center | Partner Number: 1-888-312-4237 (TTY 711) | Consumer Number: 1-888-687-1503 (TTY 711)

Georgia Access Outreach Toolkit Collateral | georgiaaccess.gov/application-assisters_oe25-georgia-access-outreach-toolkit/

New: Assister Resource Page | georgiaaccess.gov/for-partners/assister-resources/

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OPEN DISCUSSION AND Q&A

