

Georgia Access Navigator Grant Application for Plan Year 2024

Questions Received & State Answers

6/1/2023

The following questions about the Navigator Grant Application were received by 5/26/2023. Similar questions were grouped together. State responses have been provided below.

Question: What are the Licensure and Certification requirements for individual Navigators and CACs?

Navigators must apply for and obtain the Resident Navigator License from the Georgia Office of Commissioner of Insurance and Safety Fire (OCI). To be approved for a license for Plan Year (PY) 2024, Navigators must provide proof that they completed the online Georgia Access Certification course and passed the certification exam. More information on Navigator licensure and certification requirements for PY 2024 can be found within Section 2.2 of the Navigator Grantee Application. Information on Navigator license requirements for PY 2023 can be found on OCI's website [here](#). This site will be updated with requirements for PY 2024.

In prior years, CACs were required to apply for and obtain a Resident Navigator License to operate on the Federally-facilitated Exchange. For PY 2024, OCI will have a new license type specifically for CACs called the Georgia Access Specialist License. The license requirements are the same as those for the Navigator license. To be approved for a license for PY 2024, CACs must provide proof that they completed the Georgia Access Certification Course and passed the certification exam.

The online Navigator and CAC Certification course and exam will be available starting July 31, 2023 for PY 2024 on the <https://GeorgiaAccess.gov> website.

Question: Are organizations (such as churches) that have Agents on staff or in leadership positions eligible to be Navigator Grantees or CDOs?

Organizations that employ agents with Georgia Accident and Sickness Licensure or that have Agents in voluntary leadership positions (e.g., board members) are not eligible to be a Navigator Grantee. However, these organizations may apply to participate in Georgia Access as CDOs, but their applications will be reviewed and approved on a case-by-case basis.

Question: What types of organizations are eligible to be Navigator Grantees?

Navigator Grantees can be local community organizations such as non-profits, businesses, or government agencies. Navigators Grantees have a variety of missions but need to demonstrate that they are capable of meeting the requirements for supporting consumers with applying for coverage on Georgia Access. Please see section 3.2 of the Georgia Access Navigator Grant Application for a list of eligible organizations.

**Question: How do organizations partner with other organizations to form a consortium?
Will Georgia Access help connect organizations?**

Organizations can partner with each other to form a consortium in order to combine their efforts and resources under one Navigator Grant Application. One organization within the consortium must be designated as the primary recipient of the grant to be responsible for managing funding received by the State in accordance with the grant terms.

Organizations are responsible for identifying their own consortium partners, but are encouraged to reach out to organizations with which they already have partnerships.

Question: Is there a recording of the Navigator Information Session available?

A recording is not available but a copy of the presentation may be downloaded [here](#) on the Georgia Access website.