

NAVIGATOR & CAC NEWSLETTER

A monthly newsletter brought to you by Georgia Access

IN THIS EDITION

11.21.2024



Entity Portal



Find Local Assistance



Outreach Events

Georgia Access Entity Portal

The Georgia Access entity portal is the State-run portal available to assisters to manage, support and assist consumers in completing applications. Aside from submitting a paper application, the entity portal is the primary method for assisters to help consumers apply for coverage. To activate your Georgia Access entity portal profile, the following steps must occur: Each Navigator Grantee/CDO sets up an account for the organization and adds their affiliated assisters to the entity portal. Once the Navigator Grantee/ CDOs' profile has been reviewed and approved by Georgia Access, we will verify that assisters have completed the licensure and certification process. Individuals who have obtained their licensure will receive a link to view and edit their account. Please note that you will not be granted access to the entity portal until you have completed licensure and certification. Follow instructions in the activation email. Activation links expire after 24 hours. You are required to activate your portal profile to assist consumers in completing applications on the Georgia Access entity portal. For support regarding entity portal activation links, please contact the Georgia Access Contact Center at 1-888-312-4237 (TTY 711) or email the Georgia Access team at Navigators@GeorgiaAccess.ga.gov or CDOs@GeorgiaAccess.ga.gov.

Find Local Assistance Tool

The *Find Local Assistance* tool is for consumers to find assisters in their area. The tool can be found under the "Resources & Support" page of the Georgia Access website [here](#). This tool shows information that Navigator Grantees and CDOs submitted as part of their entity portal setup, including hours of operation, location, and additional details. Consumers can search by zip code or organization name to find assistance in their area and reach out to assisters directly.

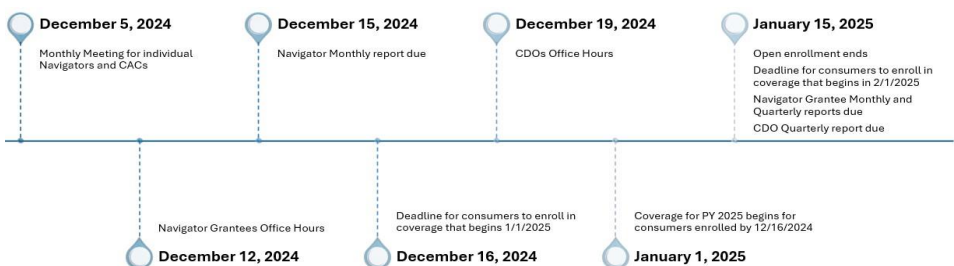
Upcoming Outreach Events

Thank you to everyone who participated in our Open Enrollment Launch Event on November 1st at Liberty Plaza! It was great to meet many of you in-person. Our team is interested in learning more about the upcoming events your organization is participating in, so we have a better understanding of where our assisters are connecting with Georgians around the state. If you are planning an event, please notify in advance via email about the event you are facilitating or attending, before the event takes place. This is in addition to the monthly and quarterly events that each organization is expected to conduct as part of their program requirements. Please find Georgia Access upcoming events at <https://georgiaaccess.gov/about-georgia-access/events/>, we would like for our assisters to join events in their surrounding counties.

Certification and Licensure

A reminder that Navigators and CACs are required to complete the Georgia Access certification training and obtain a State of Georgia license to be able to assist consumers applying for health coverage through Georgia Access. Each Navigator Grantee and CDO must have, at least one (1) certified assister in the upcoming weeks to avoid agreement termination. If you need further assistance, please contact us via email.

Key Dates to Remember



Resources

- Visit the [Georgia Access website](#) for information regarding the Georgia Access Navigator and CAC programs.
- Visit [certification.georgiaaccess.gov](#) to access the Georgia Access certification training and final assessment.
- For Georgia Licensure requirements and application process, Navigators and CACs are go to the OCI website <https://oci.georgia.gov/agents-agency-licensing/navigators-and-georgia-access-specialists-cacs> or call OCI licensing support at (404) 656-2070 or (800) 656-2298, toll-free
- Visit <https://www.sircon.com/landingPages/states/georgia/content.jsp> to apply for a license, check the status of a license or application.
- Email questions to Navigators@GeorgiaAccess.ga.gov or CDOs@GeorgiaAccess.ga.gov
- Contact the Georgia Access Contact Center at 1-888-312-4237



Copyright (C) 2024 Georgia Access (OCI). All rights reserved.
You are receiving this email because you were identified as a Navigator or CAC by your affiliated organization.

Our mailing address is:
Georgia Access (OCI) 7 Martin Luther King Jr. Dr. SE, Suite 248 Atlanta, GA 30334
Copyright (C) 2024 Georgia Access (OCI). All rights reserved.

Visit Our Website <https://GeorgiaAccess.gov>