

GEORGIA ACCESS



Monthly Meeting for Individual Navigators and CACs
February 6, 2025

MONTHLY MEETING HOUSEKEEPING



Submit your questions in the chat



Raise your hand to ask a question



Email us at Navigators@GeorgiaAccess.ga.gov or CDOs@GeorgiaAccess.ga.gov





AGENDA

#	Section	Slides
1	Navigator and CAC Program Reminders	4-5
2	Eligibility Workshop	6
3	Assister Feedback Survey	7-8
4	Timeline and Resources	9-11
5	Open Discussion and Q&A	12

NAVIGATOR AND CAC PROGRAM REMINDERS

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Following the conclusion of Open Enrollment, Navigators and CACs should continue supporting consumers to enroll in coverage during the Special Enrollment Period (SEP). Additional program reminders are listed below.

-  Consumers who **enrolled in a plan by January 15, 2025, will receive coverage effective February 1, 2025.**
-  Consumers can now **only enroll in coverage if they experience a Qualifying Life Event (QLE)**, which makes them eligible for the SEP.
-  The **assister contract period continues through September 2025** and assisters are still required to conduct outreach and education events for the remainder of the contract period.
-  Navigator Grantee and CDO POCs are required to **continue collecting data on outreach activities** and to continue **submitting required reports through September 2025.**

ELIGIBILITY WORKSHOP

ELISE BROWN (*GEORGIA LEGAL SERVICES PROGRAM*)

ASSISTER FEEDBACK SURVEY

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The Georgia Access Assister Team has developed an Assister Feedback Survey to gather feedback regarding Plan Year (PY) 2025.



Purpose

We value your input for how to make the Navigator and CAC Programs stronger and will use your feedback to shape program updates for PY 2026.



Survey Details

The survey was originally distributed in the Assister Newsletter on Thursday, 1/23.

The survey will take approximately 10 minutes to complete. All survey responses are anonymous.



Deadline

To provide assisters with additional time to respond, we have extended the deadline for the Assister Feedback Survey to **Thursday, 2/13**.

If you have questions regarding the survey or would like to submit additional feedback, please reach out to Navigators@GeorgiaAccess.ga.gov or CDOs@GeorgiaAccess.ga.gov.

TIMELINE AND RESOURCES

UPCOMING ACTIVITIES AND MILESTONES

The following table outlines the key activities, deadlines, and milestones for Navigators and CACs participating in Georgia Access.

	February 2025	March 2025	April 2025	May 2025	June 2025	July 2025	August 2025
Meetings	Thursday, 2/6: Final Monthly Meeting for Individual Navigators and CACs	Thursday, 3/13: Monthly Check-In for Assisters and POCs <i>(optional)</i>	Thursday, 4/10: Monthly Check-In for Assisters and POCs <i>(optional)</i>	Thursday, 5/8: Monthly Check-In for Assisters and POCs <i>(optional)</i>	Thursday, 6/12: Monthly Check-In for Assisters and POCs <i>(optional)</i>	Thursday, 7/10: Monthly Check-In for Assisters and POCs <i>(optional)</i>	Thursday, 8/14: Monthly Check-In for Assisters and POCs <i>(optional)</i>
Deadlines & Milestones	<ul style="list-style-type: none"> Saturday, 2/1: Coverage began for consumers who enroll by 1/15 			<ul style="list-style-type: none"> Georgia Access Navigator Grantee Application is posted to the website 	<ul style="list-style-type: none"> Georgia Access CDO Application is posted to the website 		<ul style="list-style-type: none"> State of Georgia Navigator and Georgia Access Specialist licenses expire

RESOURCES



Georgia Access Website | georgiaaccess.gov/for-partners/
Information on the Georgia Access Navigator and CAC Programs.



OCI Website | oci.georgia.gov/agents-agency-licensing/navigators-and-georgia-access-specialists-cacs
Information on State of Georgia licensure requirements and the application process.



Sircon | sircon.com/landingPages/states/georgia/content.jsp
Apply for a license, check the status of a license or application, and update contact information.



Georgia Access Certification | certification.georgiaaccess.gov
Access the Georgia Access certification training and final assessment.



Navigator Inbox | Navigators@GeorgiaAccess.ga.gov
CDO Inbox | CDOs@GeorgiaAccess.ga.gov



Georgia Access Contact Center | **Partner Number:** 1-888-312-4237 TTY (711) | **Consumer Number:** 1-888-687-1503 TTY (711)



Georgia Access Find Local Assistance: enroll.georgiaaccess.gov/hix/broker/search

OPEN DISCUSSION AND Q&A
